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ABSTRACT

This volume of the "Advances in Library Administration and Organization" offers 11 perspectives to practitioners trying to make sense of the issues that must daily be confronted by library administrators in an environment of ongoing change. This 20th volume includes: "Choice, Responsibility and Work: Rhetoric in a University Library Reorganization" (Gail E. Bader, William Graves III, James M. Nyce); "The Evolving Role of Chief Information Officers in Higher Education" (Jose-Marie Griffiths); "Information Ethics, A Philosophical Approach" (Mary Jane Rootes); "Learner-Centered Library Service at a Distance" (Donna K. Meyer); "Library Services for Overlapping Distance Learning Programs of Two Higher Education Systems in Washington State" (Harvey R. Gover); "The Attributes of Information as an Asset" (Charles Oppenheim, Joan Stenson, Richard M.S. Wilson); "Management Education for Library and Information Science" (John M. Budd); "An Examination of Psychological Characteristics and Environmental Influences of Female College Students Who Choose Traditional versus Nontraditional Academic Majors" (Bambi N. Burgard); "E-Metrics: Measures for Electronic Resources" (Rush Miller, Sherrie Schmidt); "Managing Service Quality with the Balanced Scorecard" (Roswitha Poll); and "Performance Measures of Quality for Academic Libraries Implementing Continuous Improvement Projects: A Delphi Study" (John B. Harer). Includes a subject index. (AEF)

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